



## FULL DAY TRAINING

### Strategies for Navigating the New Norm: Thriving in the Multi-Generational Workforce.

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*Who are the generations? What shaped them? What is the impact on today's workforce? How do I leverage my strengths in this ever changing work-world?*

As the year 2020 approaches, people often find themselves working alongside and leading 5 different generations at the same time. While inspired and intrigued by different approaches to problem-solving and communication, the reality is that we are often puzzled at the 'how' and 'why' of other generations.

#### In this FULL DAY TRAINING, attendees will learn:

- The who, what and why of the five generations (with a focus on Millennials and iGen).
- The shaping forces behind the different generations and impact on today's workforce.
- Tips and tools to bridge the disconnects between generations.
- The effect of multi-generations on company ingredients such as HR, sales, corporate strategy and sector disruption.
- Examples of how companies and communities leverage assets to better attract and lead talent across the generations to maximize performance.

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*"Michelle is a knowledgeable, skilled and dynamic instructor on this topic."*

*"Anyone who has done any reading or thinking about this topic - frankly, anyone who is currently in the work force - should take this course."*

*"Informative, fun, relevant, eye-opening!"*

### Michelle Schurter Founder of Millennial Strategist

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#### Change-agent, Speaker, Consultant

Michelle Schurter has been working with youth and leadership for over 25 years. With Masters degrees in Social Work, and Business Administration, she has held leadership positions at some of Ontario's largest government and educational institutions. Today, Michelle bridges her earlier work with children and youth (who are now Millennials) with her passion for organizational development. She helps teams manage cross-generational challenges and leverage opportunities created by the sweeping entry of Millennials into today's work-force.

#### Leaders contact Michelle when they need:

- A knowledgeable and engaging people person to connect the dots between talent, leadership and organizational success.
- A fresh perspective and low-cost backpack of tools to maximize multi-generational strengths.
- A dynamic speaker to create 'aha' moments and spark new conversations.

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#### Let's Connect at:

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